An abstract graphic consisting of several thick, colorful ribbons in shades of yellow, pink, blue, green, and red. The ribbons are arranged in a way that they appear to be intertwined or braided together, creating a complex, multi-colored pattern. The ribbons originate from the left side of the frame and extend towards the right, where they form a dense, multi-colored braid.

Quizzing Purposeful Relationships

Fiona Cram, PhD, Katoa Ltd.
Judy Oakden, Judy Oakden Consultancy - *a member of the Kinnect Group*

Presentation at the AES 2012 International
Conference 'Evaluation in a changing world',
27-31 August, Adelaide

Overview

- ① INTRODUCTION: Purpose + Capability + Relationship
- ② METHOD: Developing the 'relationship quiz'
- ③ EVALUATION A: Māori Oral Health Providers Project
- ④ EVALUATION B: Vulnerable Pregnant Women's Multidisciplinary Team
- ⑤ CONCLUSION: Quizzing purposeful relationships



①

INTRODUCTION

**Purpose + Capability +
Relationships**

Introduction

Hei kōwhiri! Te kaitiaki Take Kōwhiri
Hei whānau te kaitiaki Take Kōwhiri:

1. Whānau whanaungatanga
2. Express views Te kaitiaki Take Kōwhiri
3. Shared or te kaitiaki Take Kōwhiri
4. Te kaitiaki Take Kōwhiri
5. Mahi whānau

Purpose



Empowerment
• Vulnerability

Social Justice
• Disparities

Transformation
• Marginalisation & exclusion

+ Capability

Capacity

Commit & engage

Commit & engage

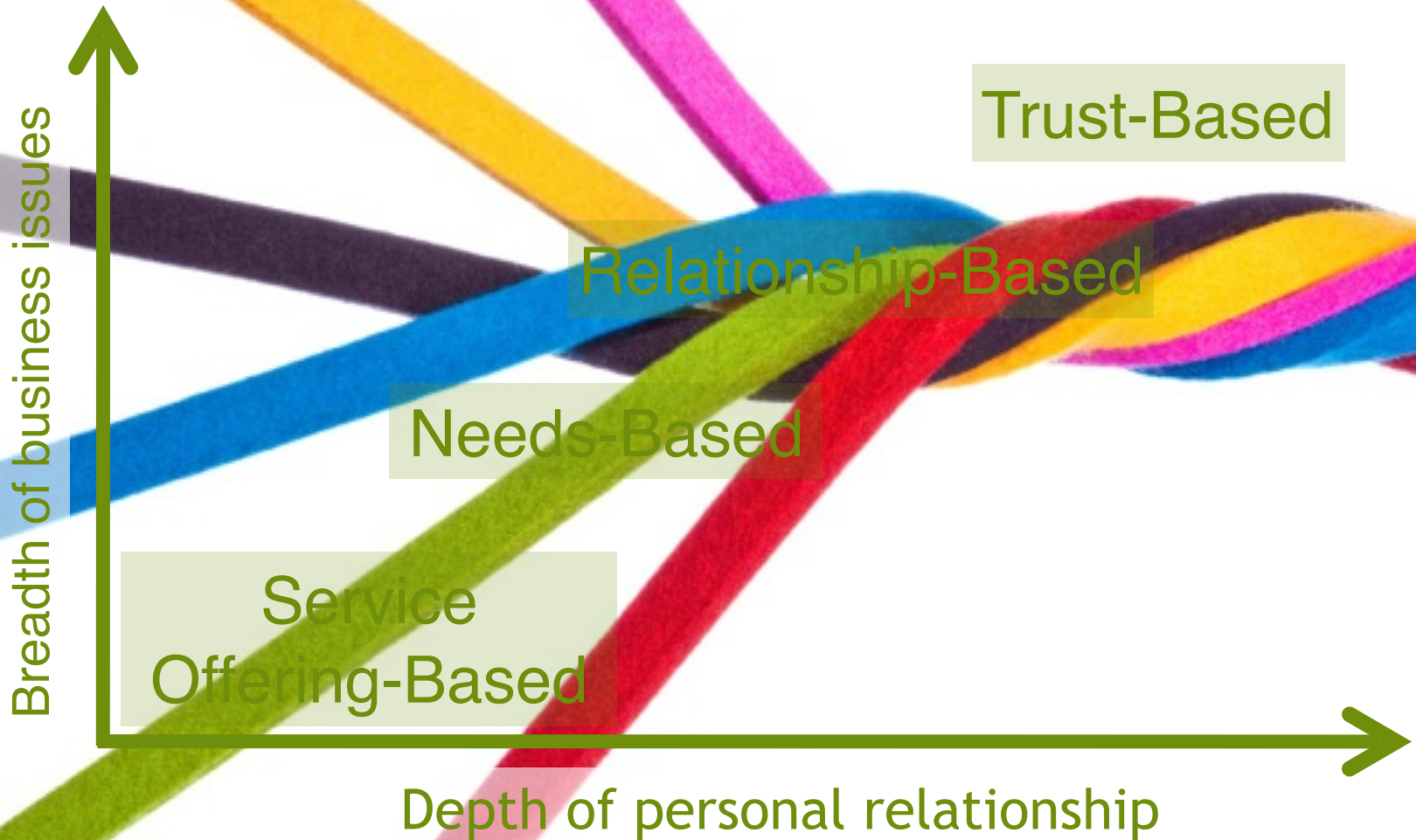
Carry out technical, service delivery & logistical tasks

Relate and attract

Balance diversity and coherence

Adapt and self renew

+ Relationships



+ Relationships

Engage



Listen



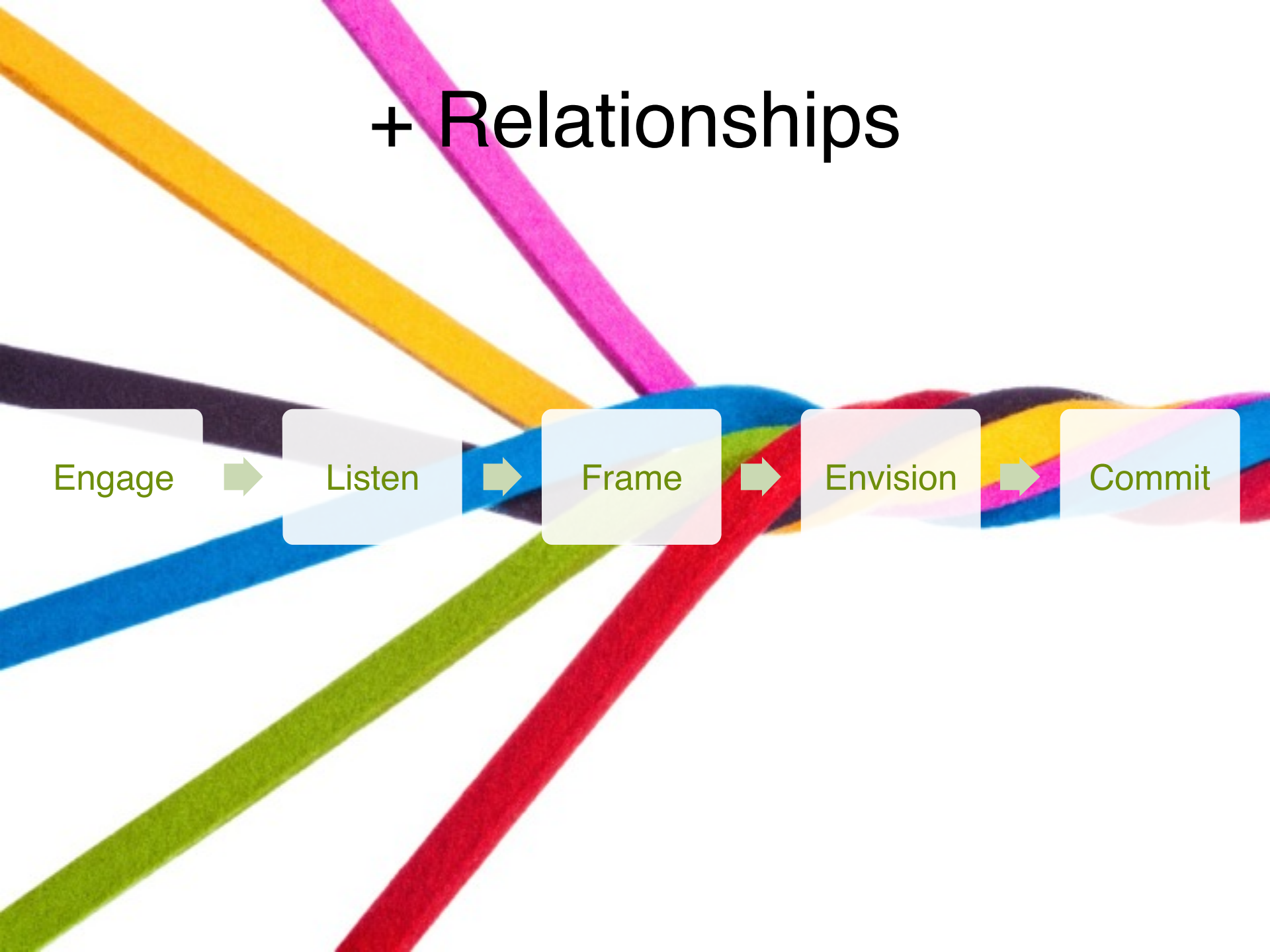
Frame



Envision



Commit





②

METHOD

Developing the 'relationship quiz'

Developing the relationship quiz

- Māori and non-Māori input
- Adapted from Maister et al.
- Retrospective pre-testing
- Current perspective

Category

Focus of inquiry

Engage

Willingness to meet & talk

Express views

Openness to respectful & honest sharing

Shared understanding

Development of knowledge and goodwill

Joint planning

Prepared to cooperate

Collaborative actions

Committed to working together



③

EVALUATION A

Māori Oral Health Providers Project

Nan Wehipeihana, Judy Oakden, Kellie Spee, Fiona Cram, Kataraina Pipi & Laurie Porima For the Ministry of Health

Overview

- To eliminate Māori child oral health disparities
- Five Māori oral health providers
- Ministry of Health infrastructure funding
- District Health Board service funding

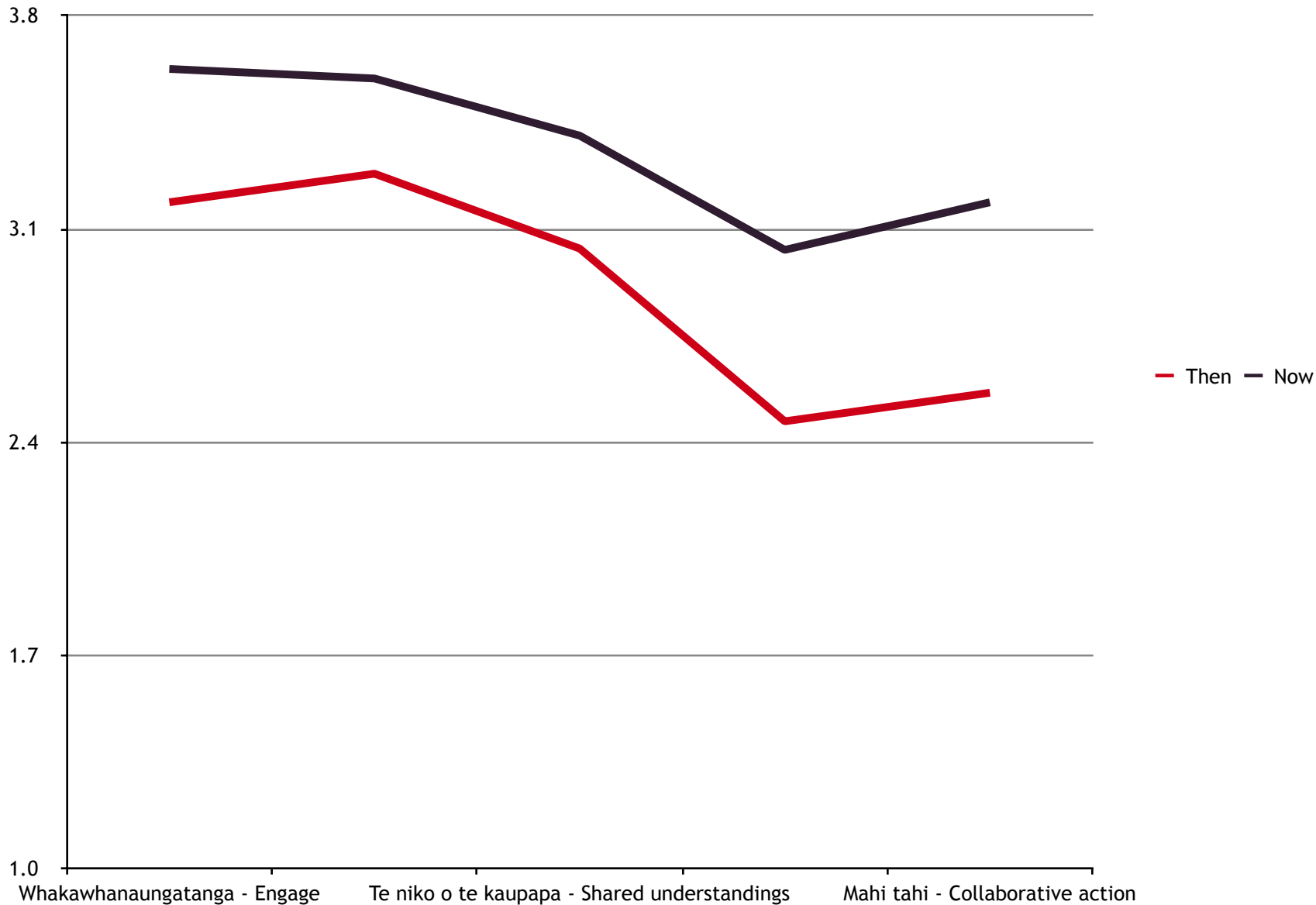
Evaluation Methodology

Mixed method evaluation

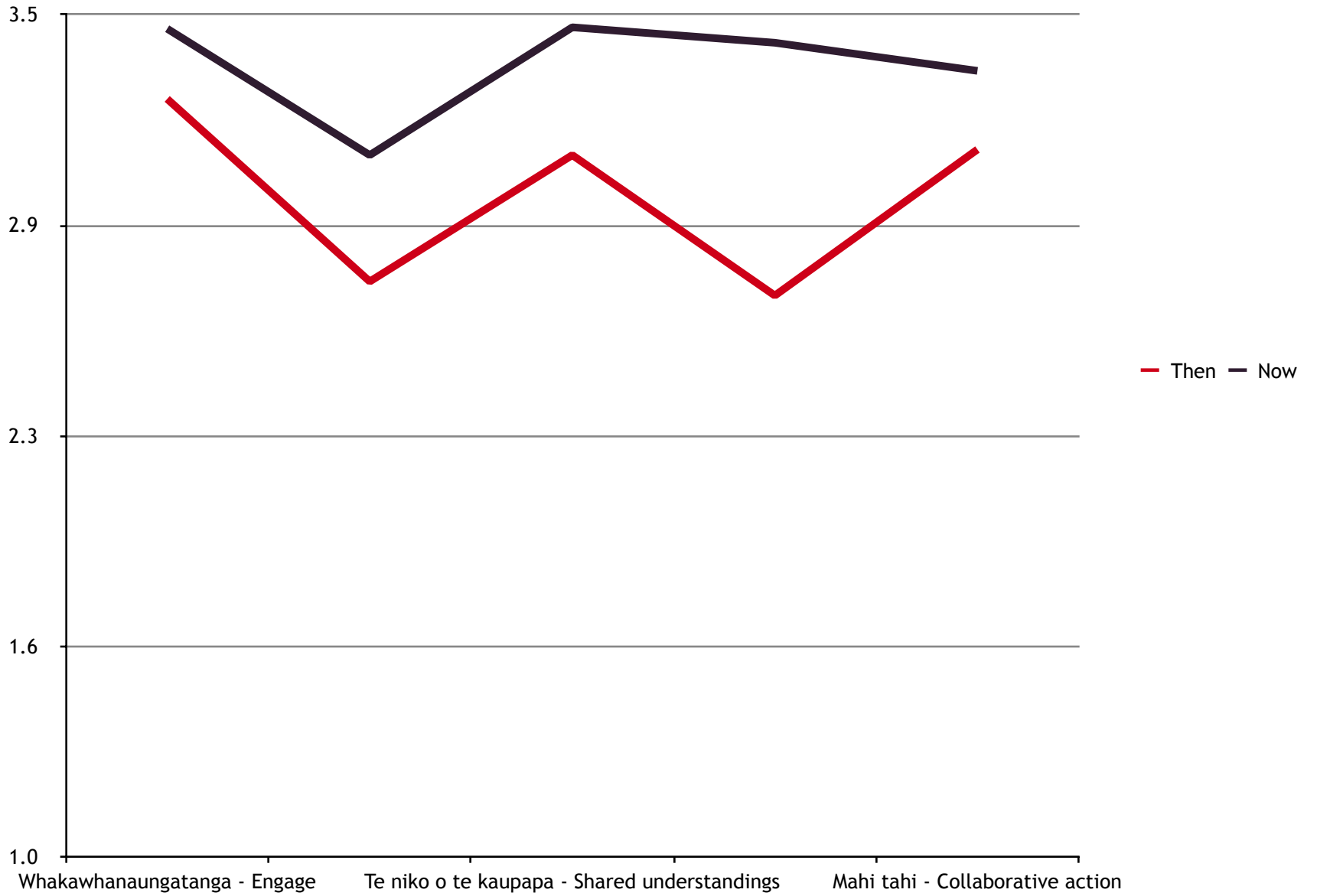
- Literature review
- Intervention logic
- Document review
- Key informant interviews
- Relationship questionnaire
- Māori oral health provider workshop

Category	District Health Board	Māori health providers
<i>Engage</i>	<i>Improved DHB knowledge about provider role</i>	<i>DHBs more willing to meet with Māori providers</i>
Express views	Improved provider valuing of and respect for DHB expertise	Constant high DHB valuing of Māori provider knowledge
<i>Shared understandings</i>	<i>Māori health providers more prepared to work with DHBs</i> <i>Improved 'genuine goodwill' between us</i>	<i>DHBs more prepared to enter into robust conversations</i>
Joint planning	DHBs more prepared to cooperate with Māori health providers Māori health providers more realistic about objectives	Māori health providers more prepared to cooperate Improved joint contributions DHBs more realistic
<i>Collaborative actions</i>	<i>More prepared to reach agreement and work together</i>	<i>More prepared to reach agreement and work together</i> <i>DHB more realistic</i>

Maori Oral Health Provider



District Health Board



Conclusion

- Strengthened purposeful relationships
- Questionnaire sensitivity
- Story behind the ratings
- Small number of stakeholders
- 'In-time' as well as retrospective pre-testing
- Increases in all relationship areas



BODY-PROTECTED
ELECTRICAL AREA



Sup...
01

A decorative graphic consisting of several thick, colorful ribbons in shades of yellow, pink, blue, green, red, and purple. The ribbons are arranged in a way that they appear to be intertwined or braided together, creating a complex, multi-colored pattern. The ribbons are set against a plain white background.

④

EVALUATION B

Evaluation of the Vulnerable Pregnant Women's Multidisciplinary Team

Fiona Cram & Adreanne Ormond
For the Hawke's Bay District Health Board

Overview

- Collaboration between health and social service providers
- Provision of services to vulnerable pregnant women
- Aims to reduce vulnerability of mothers and babies
- Bi-weekly inter-agency discussions

Evaluation Methodology

- Discharge database
- Team member interviews
- Relationship Questionnaire
- Most Significant Change stories

Category**Team relationship improvements*****Engage***

Agencies will to participate
Engagement viewed as worthwhile and valuable
Knowledge of each others' roles and services
Strength of desire to work together

Express views

Value and respect for agencies' knowledge and expertise
Openness and honesty among members
Hearing and understanding of each other
Discussion of agencies' service provision issues

Shared understanding

Preparedness to enter robust discussion & work together
Understanding about service provision

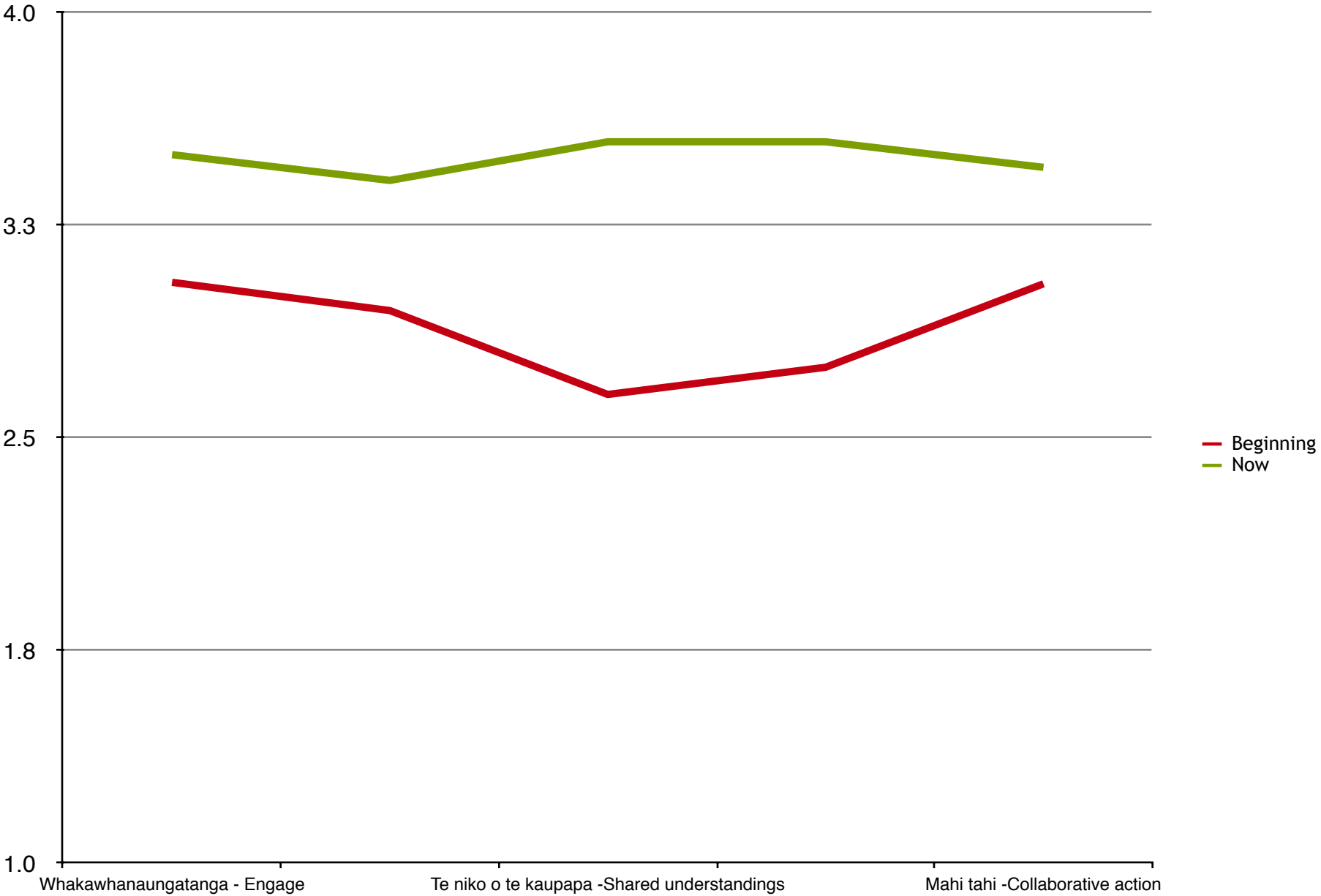
Joint planning

Preparedness for mutual cooperation
Joint contributions
Being realistic in setting objectives

Collaborative actions

Preparedness to reach agreement
Commitment to working together
Flexibility, responsiveness and agency follow through

Vulnerable Pregnant Women's Multidisciplinary Team



Conclusion

- Effective reduction of vulnerability
- Move from multidisciplinary to interdisciplinary
- Relationship quizzed through:
 - Questionnaire
 - Narratives about team functioning
 - Significant change stories



⑤

CONCLUSION

Quizzing purposeful relationships

Conclusion

- Purposes: disparity & vulnerability
- Inter-agency relationships
- Mixed method evaluation
- Checks assumptions
- Progress of relationships
- Strengths & tensions

Kia ora – Many thanks

Dr Fiona Cram



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